



What is Hosted telephony?

In simple terms a hosted telephone system is one that sits in a network data centre (known as the Cloud) rather than at your premises. Users manage the system through a web interface or mobile app, and make calls over the service through their data connection. Hosted telephony means you no longer need to maintain and upgrade a PBX on site, or over multiple sites, and removes costly long term PBX maintenance.

What's driving Hosted?

Cost reduction	Both total cost of ownership and monthly expense
More features	Enhances productivity
Natural progression	Already using cloud through email and data storage
Connectivity	Broadband now more reliable; Ethernet more accessible and capacity increasing
Cultural change	Tablet generation now in the workforce and making key decisions

Why host your PBX?

- No capital outlay
- No PBX maintenance costs or upgrades at every site
- Free upgrades and immediate implementation of new features
- Make changes, moves and additions instantly
- Free calls between your offices Free calls to local UK 01/02/03 numbers Manage your own calls and facilities
- Great voice quality
- Save money
- Disaster Recovery as standard
- Let's your staff work flexibly from wherever they want

Premium handsets + desktop and mobile clients

Horizon provides high standards of phone interoperability with its useful desktop and mobile clients plus a choice of premium handsets

Easy to use web interface providing feature control and valuable user information



Horizon The Gamma IP network, reliable and secure

We lead on quality of service, scale and reliability. In addition to the network, we can easily and quickly transfer your existing phone numbers onto the Horizon platform.

Broadsoft call controller platform

Supporting millions of business users worldwide, the world's leading call controller platform from Broadsoft sits at the heart of Horizon, providing the widest feature set and a sole focus on delivering the richest user experience in unified communication

With Horizon, your telephone system sits in the cloud rather than in your office, and calls are made and received over a broadband connection to the Gamma network. From there they are routed to the normal phone network and mobile devices.

An easy-to-use web portal provides you with a dashboard giving you convenient access to information, such as call history, voicemail and recorded calls. Personalised settings can be set quickly and easily ensuring your calls are handled effectively.

Horizon is the fastest growing UK hosted telephony solution

Multi-site deployment - only one system to buy

We offer an extensive feature-rich bundle as standard

Free calls to UK local 01 / 02 / 03 numbers, UK mobiles and free internal calls

In-built disaster recovery / business continuity

In-built fraud protection

UK nationwide next gen IP network

Support wrap with end-to-end service level agreements

One supplier - end to end - makes your life easier